unitied lip & tongue tie release

Appointment Cancellation Policy

We understand that unforeseen circumstances may arise, necessitating the need to reschedule or cancel appointments. We maintain the following cancellation policy to ensure efficient scheduling and fair treatment to all patients:

Notification of Cancellation: If you need to cancel or reschedule your appointment, we kindly ask that you provide us with at least 48 hours' notice. This allows us time to offer the appointment slot to another patient who may be in need of our services or cancel staff as appropriate.

Late Cancellations/No-shows: Cancellations made less than 48 hours before the scheduled appointment time or failure to attend a scheduled appointment without prior notification will be considered a late cancellation or no-show.

Late Cancellation/No-show Fee: A fee will be charged for late cancellations or no-show appointments. This fee is \$100. We understand that emergencies and unforeseen circumstances can occur. In such cases, we may waive the late cancellation/no-show fee at our discretion. However, this will be evaluated on a case-by-case basis.

Rescheduling: If you need to reschedule your appointment and provide the required 48 hours' notice, we will do our best to accommodate your request and find a suitable alternative appointment time.

By scheduling an appointment with our practice, you acknowledge and agree to adhere to the terms of our cancellation policy outlined above. We appreciate your understanding and cooperation.